

POPIA WEBSITE PRIVACY POLICY

Responsible Party

Rent A Principal (Pty) Ltd trading as RentPP, registration number 2026/303717/07, is the responsible party for personal information collected through www.rentpp.org, direct enquiries, client onboarding, service delivery and related communications.

Personal Information Processed

- Name, identity, contact, representative, employment and agency details supplied through forms or direct correspondence.
- Company, registration, FFC, authority, compliance, beneficial ownership and KYC information supplied during onboarding.
- Documents voluntarily uploaded, emailed or otherwise supplied to RentPP for verification, contracting, compliance, payment or service delivery.
- Website technical information such as IP address, browser information, device information, cookies, pages visited and similar usage data where collected.
- Payment references, invoices, receipts and communication records.

Purpose of Processing

- Responding to enquiries and communicating about RentPP services.
- Assessing suitability, onboarding clients and verifying authority to contract.
- Providing Stand in Principal, Agency Package and Support Package services.
- Complying with PPRA, FIC, POPIA, PAIA, Companies Act, tax, accounting, inspection, audit and other applicable obligations.
- Managing billing, records, complaints, disputes, professional advice, enforcement and protection of rights.
- Maintaining website security, functionality, performance and user experience.

Sharing of Information

RentPP may share personal information with authorised employees, contractors, professional advisers, regulators, technology providers, hosting providers, payment and banking providers, or other parties where necessary for service delivery, legal compliance, dispute resolution, enforcement or protection of rights.

Security and Retention

RentPP will apply reasonable technical and organisational safeguards to protect personal information from loss, unauthorised access, disclosure, alteration or misuse. Records are retained only for as long as required for lawful business, regulatory, accounting, enforcement, dispute-resolution, inspection or legitimate operational purposes.

Data Subject Rights

- Request access to personal information held by RentPP.
- Request correction or deletion where legally available.
- Object to processing or withdraw consent where processing is based on consent.
- Ask for information about third parties to whom personal information has been disclosed.
- Lodge a complaint with the Information Regulator of South Africa.

Cookies and Analytics

The website may use cookies, analytics and similar technologies for functionality, security, user experience and performance measurement. Users may manage cookies through browser settings, although disabling cookies may affect website functionality.

Contact

Responsible Party	Website	Privacy Contact
Compliance Office	www.rentpp.org	081 318 5501